

Training: Course /Program Development

What is this skill?

Design and development of learning programs.

How did I get this skill?

Completed a Graduate Diploma in Education (Adult Learning) at Melbourne University.

Developed and delivered training course for network managers within Telstra.

Developed and delivered highly technical (IT) training course for Session Border Controllers within Telstra hosted VOIP services.

Developed a ten module supervisor / middle management / front line management training program for the Victorian TCF industry. This included industry research, course framework, facilitator and learner guides and course materials.

Completed a Diploma in Training Systems and Certificate IV in Workplace Training and Assessment.

Designed and implemented many industry specific training courses including Consulting Skills, Call Centre Operations, Better Teams, Train The Trainer, Leadership, Project Management, IT For Business etc

Developed course content for Australian telecommunications accredited training.

What do I use it for?

In design, development, delivery and assessment of training courses.

Who could benefit from this skill?

Any organisation requiring a flexible, experienced and qualified training designer to prepare courses - from short specific purpose programs to national curricula.